

IDENTIFICATION & REUNIFICATION

Identifying and reunifying victims with family and friends can be difficult. The following information may be helpful in developing a plan to facilitate connecting victims with an advocate who can help with reunification.

Physical Locations

There should be a reception area that provides contact information for victims and family/friends at each location. At hospital locations, it is helpful to provide a designated advocate to work with hospital personnel.

These sites may be at:

- Hospitals
- Designated reunification sites
- Other locations as needed

Urgent Call Center

An urgent call center can be utilized to receive calls from victims, witnesses, families, or media. An urgent call center could be staffed by Victim Advocates, Law Enforcement Officers, or Public Information Officers.

Purpose: to identify victims or redirect caller

- Connecting families/friends to victims (Victim advocate)
- Connecting victims to investigators (Law enforcement officer)
- Handle Media calls (Public information officer)