## 7 Factors of the PACE

- <u>Risk/Need (Assess Actuarial Risk)</u>: SOA-R assessments are conducted well and explained to clients including normative feedback on their scores
- Enhance Intrinsic Motivation: Motivational Interviewing skills are demonstrated and used with clients in a variety of contexts
- <u>Target Intervention and Address</u> <u>Responsivity Factors</u>: Individual client differences are taken into account in prioritizing criminogenic needs and how they are engaged in program work
- Skill Train with Directed Practice: Staff clarify their different roles with clients regularly and facilitate skills practice that will help clients address criminogenic needs

# 7 Factors of the PACE (Continued)

- 5) Increase Positive Reinforcement: Use of a level system, contingency management system, and specific verbal praise are used in the program to reward behavioral progress and stabilization.
- 6) <u>Respond to Violation Behavior with</u> <u>Effective Practices</u>: Terminations, sanctions, and behavioral interventions adhere to principles of procedural justice (i.e. swift, fair, consistent, proportional, parsimonious, and transparent).
- 7) Engage Ongoing Support in Natural Communities: Staff help clients identify and engage prosocial support systems in the community, encourage participation in prosocial community involvement, and support exposure to prosocial support networks by hosting organized group activities at the facility.



# What to Expect When You're Expecting The PACE



The Division of Criminal Justice Office of Community Correction



## Who is OCC?

The Office of Community Correction (OCC) is an oversight agency within the Division of Criminal Justice (DCJ) responsible for the regulation of community corrections in the state of Colorado. This includes:

- Funding Programs
- Creating and Auditing Standards of Practice
- Evaluating Competency in the Use of Evidence-Based Practices (EBPs)
- Providing Technical Assistance to build program capacity (training, coaching, fidelity support, skills practice and feedback)

With this combination of services, our aim is to give agencies a sense of where they stand in terms of adherence to the Colorado Community Corrections Standards and the use of evidence-based practices; while also providing technical assistance to help agencies determine where they would like to be in the future and how they would like to get there.

# What is the PACE?

The Program Assessment for Correctional Excellence (PACE) is an evaluation for Colorado Community Corrections programs. The PACE reviews the level of program expertise when using evidence-based and evidence informed practices. The evaluation accomplishes this by gathering multiple different sources of information, including:

- Staff audio recordings demonstrating different skills
- Direct staff observations and interviews
- Client case file reviews
- Client handbook and program policy & procedure reviews
- Staff and client surveys

## What Might I be Doing as Part of the PACE?

#### **Audio Recordings**

During an approximate 6-week time frame, we ask several staff to record the 5 following types of client sessions/interactions:

- An LSI interview
- A case planning session
- A Motivational Interviewing session
- A skill training session
- A behavioral intervention session

The OCC sets weekly deadlines for each of the recordings for submission after the pre-conference meet-and-greet. Details regarding what is reviewed for each recording, as well as how to submit the recordings with the collateral materials, can be found on the PACE flash drive or in the PACE binder. Both of which have been given to the facility director.

### **Direct Observations and Interviews**

While on-site, observations of typical case management meetings are conducted, as well as an hour-long observation of each security shift (days, swings, and graves). Observations are scheduled prior to the on-site visit and a tentative schedule is sent to the facility director to share with staff prior, so scheduling conflicts can be resolved upon arrival for the on-site evaluation.

Interviews are conducted with case managers whom complete the LSI and case planning recordings. This interview discusses the Risk-Need-Responsivity principle and case planning process. Additionally, an interview with the program director is conducted reviewing program policy and practices related to the disciplinary process. OCC staff will take time to explain each observation and interview to those participating prior to evaluation. A brief feedback session is offered afterward to those who participated in the observation and/or interview process, if desired.

### <u>Surveys</u>

You may be asked to complete a brief survey during our time on-site. These are designed to give you a voice on a couple of key aspects regarding leadership development and skill building opportunities

## Scoring and the PACE Profile

Following the on-site evaluation, the data is organized and entered to create a PACE profile. All collected scores are averaged to create program-level scores for the 7 factors listed on the back of this brochure. Individual staff scores are not reported. The program results are presented during an interactive profile review meetings held 2-6 weeks after the onsite evaluation.