Oversight Subcommittee on Re-entry Date/Time: April 10, 2009 11:30am-1:30pm NETI

Attendees:

Paul Herman

Peter Weir

Tom Quinn

David Kaplan

Jeanne Smith

Jeaneene Miller

Christie Donner

Regi Huerter

Kim English

Christine Adams

Germaine Miera

Sherry Hufford

Diane Pasini-Hill

Kathy Sasak

Absent:

Louise Boris Judge Gil Martinez Mike Reide Grayson Robinson Michelle Sykes Regis Groff

Issue/Topic: Welcome and Introductions Action: Discussion: Regi Huerter welcomes the group

Issue/Topic:

Update - Critical Issue MOR/Gender

Action:

Tom Quinn and Tim Hand to meet Monday April 13th, 2009

Discussion:

The Department of Corrections has appointed Tim Hand and Maureen O'Keefe to participate in this critical issues working group. They have briefed the DOC implementation committee and parole managers. DOC wants an African American and a Hispanic represented in this group along with a crime analyst.

Tom Quinn and Tim Hand have a meeting scheduled on Monday to lay out what can possibly be done, look at data systems and see what they will allow as far as reporting back. After Tom and Tim get together on Monday and report back to the group, the group can then discuss where to go with this.

The group will be looking at juvenile and adult issues.

Issue/Topic:

Update – Critical Issue Behavioral Health Diane Pasini-Hill

Discussion:

After the March Behavioral Health meeting a smaller group has convened to continue the discussion of Behavioral Health issues. The smaller group will be looking at the JAG recover grant to help move issues forward.

There are 2 proposed ideas to apply for JAG funds in regards to BH (the following information is from the handout distributed by Diane Pasini-Hill):

Action:

Next BH meeting is set For Tuesday April 21st. The grant is due by May 1st. Do we have Oversight approval? 1. Metro Crisis Services Crisis and Access Line (Estimated 80,000 call per year by year two)

The Crisis and Access Line component of the overall metro triage project, once established, will expand statewide providing a nexus for emergent calls and service referral options in the area of behavioral health for the public, police, 911 systems, hospitals, and criminal justice professionals. The Crisis and Access Line has immense potential to provide an extensive and rich database to identify needs and gaps in behavioral health services¹ and contribute to a larger strategic planning process for Colorado.

Key elements include:

- □ The Crisis and Access Line will be the first point of triage in the new crisis system assessing the level of need and most appropriate point of service for each person who calls. Each caller will receive the same level of *professional clinical services 24/7* regardless of their insurance coverage, referral source, or call locale.
- □ Will offer a single program to track the availability of community and

¹ See the Crisis Line vendor information at http://www.behavioralhealthlink.com/Dashboard/

intensive services.

- □ Will offer and a single point of data collection, reporting and information. This data will provide a level of information and transparency not available today.
- □ Will improve referral dispositions by providing consistent protocols for *real time communication* with providers about referrals and availability.
- □ Will be a *focal point for building, managing and sustaining collaborative relationships* with community agencies, mental health centers, hospital emergency departments, inpatient psychiatric hospitals/units, detox programs, behavioral health professionals, emergency management service (such as 911), first responders, criminal justice agencies, and referral services (211), recovery support and self-help groups.

2. Criminal Justice Case Managers (343 referrals in 2.5 years piloted in JCMH)

Based on similar positions located at The Jefferson Center for Mental Health and Arapahoe-Douglas Mental Health Network, the second project involves the placement of professionals with criminal justice expertise providing case management and/or offender-based therapy in community mental health centers across the state. The working group envisions offering sites the flexibility to create or add a criminal justice case manager, a therapist, or, if preferable, a position combining both sets of tasks. This individual would serve a criminal justice population by interacting with criminal justice professionals such as police, jails, probation officers, parole officers, other case managers, and re-entry and transition specialists to coordinate and/or provide referral and/or services.

Key elements include:

- Goals are to increase access to appropriate mental health services and reduce criminal recidivism among people with serious mental illness that are involved with the justice system.
- □ Program includes Peer Specialist(s).
- Coordinates with the Jefferson County Jail Transition Planner and also receives referrals from probation, police, public defenders, pr-trial services and (jail?) diversion.
- □ Upon accepting a referral, staff conducts an initial assessment of the client's immediate needs and mental health needs.
- Clients with serious mental illness or are in need of more in-depth mental health treatment are "opened" or enrolled in Jefferson Center; those with more short-term needs are provided case management.
- 1. Triage rooms for mental health folks (crisis line, case management, making sure person is safe and has access to referrals)
- 2. Criminal Justice case manager will help client access resources and services

Further information regarding Metro Crisis Services

- Mental Health America has created metro crisis services with a crisis line model.
- Crisis line is much less expensive than an actual triage center. Start with the crisis-line and then get data about what we need as far as a triage
- The first part, Metro Crisis Services, would be for anyone who needs mental health services. The second part (Criminal Justice Case Management) would be for folks involved in the criminal justice system.
- This is a concept and service that should be integrated with the policies and procedures and implementation for TV unit work (both probation and parole).
- If the offender accessing this service is (likely) in violation of parole or probation we simply need a policy (or something) to keep this from kicking the person back into the system.
- The relationship between offender and PO is critical.
- DOC wants to train their officers who deal with this population to better handle the relationships. This is a totally different group than say, gang members. Would be good to have in-house DOC mental health experts to help deal with this population.
- The Commission is NOT the applicant agency for this grant money. The crisis grant application is coming from the city of Golden. Starting regionally with the intention of expanding statewide.
- After we gather more data we can establish the need. This will be seed
 money to launch the program. Once this happens we should have
 enough money to sustain this. The first part will give us the data to justify
 the second part.

Issue/Topic:

JAG Funding Kim English

Action:

The Oversight Committee on Reentry is in support of moving this JAG grant application forward. An email will be sent out to the full Commission to ask for their approval.

Discussion:

Kim English presents a handout to the group about the JAG Recovery Grant Application that addresses the CCJJ Critical Issue regarding Training. This application is being submitted on behalf of the Oversight Committee to help tackle this critical issue. The CCJJ originally hoped to get training money from JEHT but is now looking for other resources (e.g. JAG recovery money).

The following information is from a handout distributed by Kim English:

BRIEF DESCRIPTION OF JAG RECOVERY GRANT APPLICATION:
TRAINING, CCJJ CRITICAL ISSUE

- Build on and expand 2009 JAG Formula application submitted by Judicial on behalf of DOC, DBH, and CDPS (Comcor).
 - Planning team was Leslie Smith (Judicial), Charlie Smith (DBH),
 Glenn Tapia (CDPS), Mary Kanan (DOC/Parole)
 - o Project housed at Judicial
 - o Conduct agency-level training needs assessment
 - Training content--Evidence based practice: motivational interviewing, cognitive behavioral training and social networking,

criminal justice education, mental health first aid, contingency management, mentoring/coaching

- o Emphasis on Train-the-Trainer
- Audiences
 - Probation/parole officers
 - Community case managers
 - Judges
- o Application referenced CCJJ recommendations
- 1 year, \$570,000 (1 training coordinator at Judicial; travel for week-long training for 399 staff, costs of material, and 120 hours/month coaching/mentoring and contract trainers)

□ New application encompasses above and expands training methods, audiences, and specialties

- Planning team: Leslie, Glenn, Mary, Kim with outreach planned to Charlie and Karl Gilge at DOC
- o Project housed at CDPS, Executive Director's Office
- Upon notification of award, needs assessment, strategic planning and hiring efforts begin
- o Training Content: Same as above but
 - Expanded per audience expansion, and focus on cross training among professionals working with offenders
 - Development and implementation of major Distance Learning "Hub" to be housed at Judicial, significantly reducing travel costs associated with training (building on judicial's current efforts, but includes a one-time \$500,000 cost for network infrastructure)
 - Organized as follows:
 - A. Training for broad audiences on EBP principles
 - B. EBP 101 for those working with offenders
 - C. Advanced training in skill development pertaining to assessment and case management
 - D. Masters training in specialized areas (behavioral health, sex offenders, domestic violence, etc)
- o Emphasis on train the trainer
- o Audiences
 - Probation/parole officers, re-entry specialists.
 Supervisors of these.
 - DOC case managers (EBP and LSI assessment).
 Supervisors of these.
 - Community case managers and supervisors
 - Behavioral health (primarily private) treatment providers
 - Judges, DAs, defense bar, victim community, community corrections boards, etc
- o CCJJ Critical Issue
- 2 years, 2.6M\$
 - \$500,000 to create permanent distance learning infrastructure
 - Five training coordinators, one in each of the following agencies:
 - Judicial: Probation
 - DOC: Case Management

DOC: Parole/Community

CDPS: DCJ/Comcor

DHS: DBH

CCJJ EBP Training Office:

1 Coordinator

1 staff assistant

• 1 registrar (year 2)

 One IT person in Judicial; one researcher in CDPS to measure impact of each training and long-term implementation

 Emphasis on collaboration, systemic change in the justice system, and use of data to

Improve training delivery/impact

Demonstrate project impact

Further information regarding the JAG Recovery Grant Application

- This is "two year money" that will focus on jobs and focus on sustainability around MH issues.
- Looking for support from the Oversight Committee to put together this grant application proposal. This builds on Judicial/DOC and DYC's original application.
- Initial grant was \$570,000. The new application will envelope the original concept and then expand beyond it. This is deep systemic change that can only be done with mega bucks.
- The new grant expands the training to distance learning. Expanding this
 method will greatly reduce travel expenses for training and therefore
 greatly reduce training expenses in general.
- The grant is large (more than 2 ½ million dollars) and will hopefully be housed out of Pete's office to encompass all Commission participant agencies. We are hoping for Commission support. This would set a common standard among agencies across the state as we deal with offenders when they move through our various agencies.
- Judicial is putting in two other grants, one that supplements the TV unit grant and one that is related to drug courts.

Issue/Topic:

2009 CCJJ Report

Action:

Jeaneene Miller to talk to Ari about having recommendations from DOC's Implementation team by the May 7th meeting

DCJ to send out new Performance Measures form with changes noted in this discussion.

Discussion:

The Commission is targeting June for our 2009 CCJJ Report.

Report Elements

Task Forces have been working on the recommendations that were sent back to them. This will be one of the most important chunks of the report.

Probation – Almost complete with their recommendations. PAC has been great in agreeing to carry the ball forward on a lot of recommendations. Thanks especially to Sherry Hufford.

Incarceration – One more meeting scheduled for 4/29 to wrap up the work. The issues will (hopefully) be completed by 4/29. Info will be ready for this group on May 7^{th} .

Transition – We need one more meeting but there are some dangling issues. One of the big issues is employment. The small group that is working on employment will keep moving forward and report back directly to Oversight.

Still waiting to hear back on-

Offender transportation and drop-off from DOC's implementation team Assessment

Social Supports

Post Incarceration Supervision- This group will continue operating and looking at whole parole decision making issues.

Jeaneene will talk to Ari about having recommendations ready for May 7th meeting.

Performance Measures

The group looked at two sample ideas of possible performance measure feedback forms.

We need feedback on recommendations that were worked on this year so we can

- 1. Plug it into the June report and
- 2. We also want something in place ongoing so we can track progress of the Commission.

Discussion on what should be on the form-

- Can we add policy/procedure on a planned program? Short term, midterm long-term?
- Also add an N/A under each of these sections.
- The last column doesn't always fit the types of things done in Community Corrections. Can we use the category or just provide a description?
- Just keep the comments section down below.
- Add a multiple and 'other' category
- Add human services under agencies.
- Use the word 'Judicial' instead of 'Probation'

Do we have agreement about these elements and a standardized form? Yes, it is good as a reporting mechanism, but as far as allowing Commission to evaluate we may need a little more. Jeaneene asks if DOC can attach procedures and policies to the performance measures and finalize so that they can TRACK implementation.

The current performance measures are primarily for the next report. There will eventually need to be a more concrete system for ongoing monitoring of recommendations. The last most critical part of the recommendations is the report back to the Commission.

These forms will sort themselves into 'completed', 'in progress', 'needs more work', etc.

The group agrees the form is fine with the above changes.

Issue/Topic:	Discussion:
May CCJJ Oversight Committee Meeting	Meeting on the 7^{th} – Have agencies and Task Forces get all their info back to us by the 7^{th} , we can take to the $14^{th}/15^{th}$ meeting.
Action:	 May 7th agenda- Further Work on Future Performance Measures How Does the Work on Transition TF continue Input on CCJJ agenda 14th and 15th Review recommendations from Task Forces Send agenda to members Parole release decision Future work plan / timeline Should oversight committee terminate